

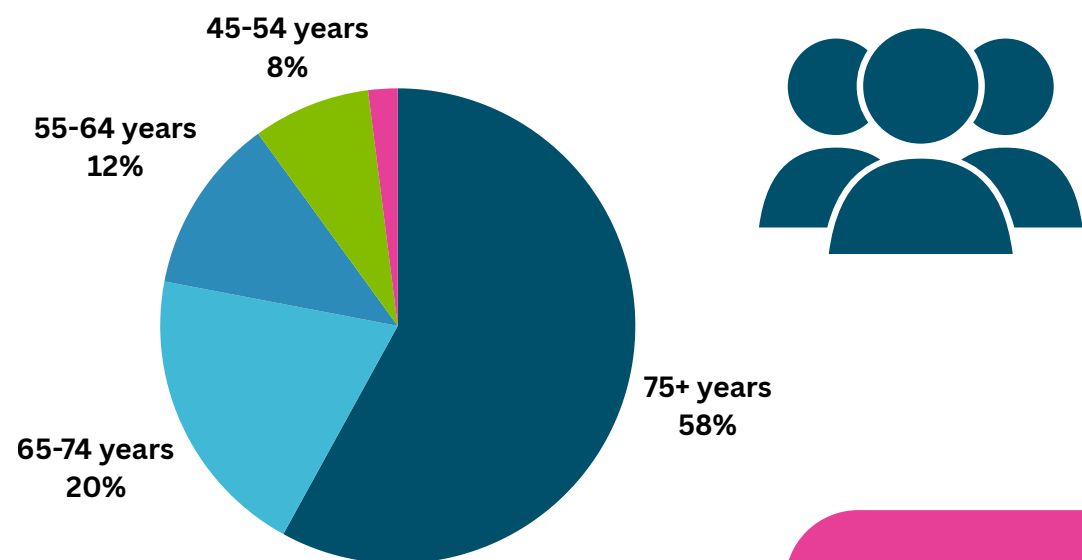
PRESCRIPTIONS FOLLOW UP SURVEY

MAIN FINDINGS

About our survey

The purpose of this survey was to follow up on exploring patient experiences with patient-led prescription models

Who are the respondents?



Confidence



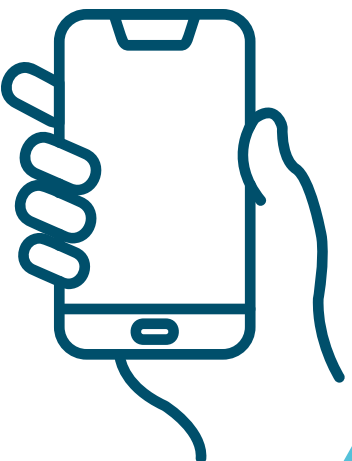
92%
feel comfortable
asking for further
information from
their pharmacists

Delays

48%
experienced no delays
getting prescriptions
approved
but **48%** did



NHS app



40%
use it to order repeat prescriptions

33%
use it to access medical records

33%
don't use the app

20%
use it to set up a preferred pharmacy
for collection