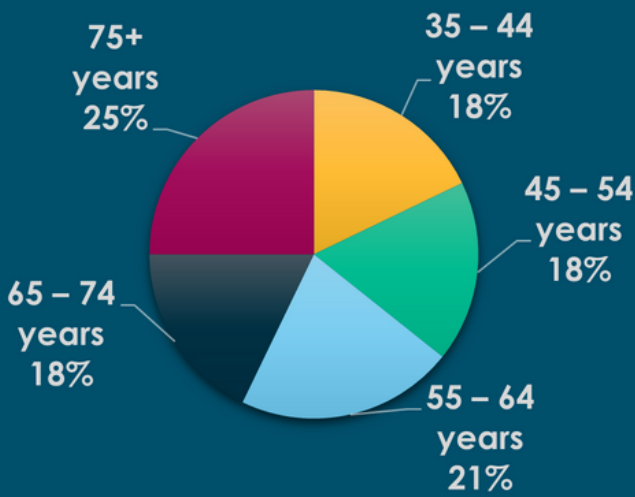


Main findings

The Bury Pharmacy Survey

Who are the patients?

Patients from a variety of age groups completed the survey



About the survey

The purpose of the survey was to understand patients experiences of pharmacies and to contribute to the Pharmaceutical Needs Assessment document in Bury

2022

Access to pharmacies

- 89%** patients are satisfied with the opening hours of their pharmacy.
- 96%** patients are happy with the location of their pharmacy.
- 67%** patients were satisfied with the time it took to access the service.



What do patients value?



Overall patient experience



- 89%** patients felt staff provided them with sufficient information about their medication.
- 54%** patients rated the experience of their local pharmacy as 'Excellent'